

ROSVOLD PHARMACY OVER-THE-COUNTER (OTC) RETURN POLICY

In-store purchases: Returns accepted within 7 days of purchase if the product is unused and returned in its original, unopened packaging.

Online purchases: Returns accepted within 14 days of delivery if the product is unused and returned in its original, unopened packaging. Online returns must be shipped back to Rosvold Pharmacy.

Eligible items: OTC items purchased from Rosvold Pharmacy (not prescription medications). Items must be unused and in original, unopened, and undamaged packaging.

Not eligible: Opened or used products, items not in their original packaging, and items that compromise safety or hygiene. Items without the original store receipt or credit card used during the transaction, aren't eligible. Certain single-use or hygiene items may be non-returnable for safety or legal reasons. If unsure about a specific item, contact us. Prescription or compounded medications aren't eligible.

How to Return

In-store purchases: Bring the item, original packaging, and your receipt or other proof of purchase to Rosvold Pharmacy within 7 days of purchase. A staff member will inspect the item and, if eligible, process the return or exchange.

Online purchases: Contact Rosvold Pharmacy within 14 days of delivery to request a return and receive return instructions. Include your order number and reason for return. We recommend using a trackable shipping method. Return shipping costs are generally the customer's responsibility unless the return is due to our error (damaged or incorrect item). Pack the item in its original packaging and ship it to:

Rosvold Pharmacy

2702 Route 130 N

Cinnaminson, NJ 08077

Damaged or incorrect items: If your order arrives damaged or incorrect, contact us immediately. We will provide a prepaid return label and either send a replacement or issue a full refund.

Refunds and exchanges: Refunds are issued to the original payment method after we receive and inspect the returned item. Allow up to 7–10 business days after we receive the return for the refund to appear (timing may vary by bank). Exchanges may be offered subject to availability—contact pharmacy to arrange.

Rosvold Pharmacy

2702 Route 130 N. Cinnaminson, NJ 08077 Phone: (856) 829-4877

Pharmacy@RosvoldPharmacy.com